

# SPE OSC QUARTERLY PERFORMANCE REPORT

## Planning, Development and Regeneration

June 2016



Measure	Owner & Updater	Jun 2016 Result	Mar 2016 Result	Jun 2015 Result	Sign Off	Comments
BC01 - Percentage of Building Control Applications determined within 2 months	Sara Whelan Andrew Howard	100% (165/165) Target: 100	100% (164/164) Target: 100	100% (194/194) Target: 100	✓	<b>Updater</b> Target Met <b>Owner</b> Good result in maintaining this as a lot of work goes into achieving this statistic
DMP02 - Number of planning applications received	Sara Whelan Fiona Bogle	766 Applications Info Only	645 Applications Info Only	659 Applications Info Only	✓	<b>Updater</b> <b>Owner</b> Large increase compared to Qrt 1 last year - will keep an eye on increased amount of work coming in
DMP04 - Percentage of major applications determined within 13 weeks (YTD)	Sara Whelan Fiona Bogle	92.31% (12/13) Target: 60	83.33% (5/6) Target: 60	77.78% (7/9) Target: 60	✓	<b>Updater</b> Target Met. 9 of these were within an agreed extension of time. <b>Owner</b> good result
DMP05 - Percentage of minor applications determined within 8 weeks	Sara Whelan Fiona Bogle	80.52% (62/77) Target: 65	82.89% (63/76) Target: 65	51.96% (53/102) Target: 65	✓	<b>Updater</b> <b>Owner</b> slightly down on last month but good result
DMP06 - Percentage of other applications determined within 8 weeks	Sara Whelan Fiona Bogle	85.09% (291/342) Target: 80	86.5% (237/274) Target: 80	63.46% (198/312) Target: 80	✓	<b>Updater</b> <b>Owner</b> Good result maintaining performance on higher throughput compared to last quarter

Monitoring Information

Measure	Owner & Updater	Jun 2016 Result	Mar 2016 Result	Jun 2015 Result	Sign Off	Comments
DMP07 - Percentage of planning applications refused	Sara Whelan Fiona Bogle	5.13% (21/409) Target: 10	6.5% (26/400) Target: 10	8.97% (39/435) Target: 10	✓ <b>Updater</b>	<b>Owner</b> Good result below target
DMP08 - Percentage of planning applications validated within 3 working days	Sara Whelan Joan Reid	70% (548/783) Target: 70	74% (597/806) Target: 70	70% (639/915) Target: 70	✓ <b>Updater</b>	<b>Owner</b> Just on target and will keep an eye on performance in this area
FIN15 - Building Control Income ytd actual against profiled budget	James Doe Caroline Souto	£153898 Target: 164209	£573322 Target: 544000	£166897 Target: 156413	✓ <b>Updater</b>	
FIN16 - Planning Fees ytd actual against profiled budget	James Doe Caroline Souto	£134520 Target: 195757	£953897 Target: 740000	£180844 Target: 189350	✓ <b>Updater</b>	
FIN17 - Search Fees ytd actual against profiled budget	James Doe Caroline Souto	£64062 Target: 70000	£284422 Target: 280000	£76268 Target: 70000	✓ <b>Updater</b>	
LC03 - Volume of Local Land Charges Searches Received	Sara Whelan Ann Stowe	589 Searches Info Only	552 Searches Info Only	703 Searches Info Only	✓ <b>Updater</b>	The volume of searches has increased by 7% for this quarter. <b>Owner</b> noted that volume of work is up on last quarter but is below compared to this time last year
LC04 - Average time taken to process an official Local Land Charges search	Sara Whelan Ann Stowe	5.42 Days Target: 10	4.82 Days Target: 10	13.2 Days Target: 10	✓ <b>Updater</b>	The turnaround time has increased during this quarter as we have had more searches. We have maintained a steady turnaround time below our new target of 7 days. <b>Owner</b> Good result as also had long term sickness in the team

Measure	Owner & Updater	Jun 2016 Result	Mar 2016 Result	Jun 2015 Result	Sign Off	Comments
PE01 - Percentage of priority 1 enforcement cases visited within 1 working day	Sara Whelan Philip Stanley	100% (3/3) Target: 100	100% (6/6) Target: 100	100% (7/7) Target: 100	✓	<b>Updater</b> Maintaining 100% <b>Owner</b> Good result and important to maintain 100%
PE02 - Percentage of priority 2 enforcement cases visited within 10 working days	Sara Whelan Philip Stanley	98.5% (67/68) Target: 100	90.3% (56/62) Target: 100	96.9% (62/64) Target: 100	✓	<b>Updater</b> An excellent performance bearing in mind high caseload <b>Owner</b> improvement compared to last quarter and good result considering workload
PE03 - Percentage of priority 3 enforcement cases visited within 15 working days	Sara Whelan Philip Stanley	100% (66/66) Target: 100	100% (60/60) Target: 100	95.6% (43/45) Target: 100	✓	<b>Updater</b> A great effort to achieve 100% <b>Owner</b> Good result
SPR05 - Number of new homes completed	Nathalie Bateman Francis Whittaker	164 Homes Info Only	128 Homes Info Only	99 Homes Info Only	✗	